



State University System Efficiencies

Universities were asked to describe three monetary or non-monetary operational efficiency efforts made, currently underway, or planned at their university within the past year that seeks to enhance the quality, effectiveness, and efficiency of processes that affect the students on campus.

The following are a few examples of the efficiencies administered throughout the system:

- Implemented Bank of America ePayables virtual card solution to reduce materials, labor, and costs associated with disbursing payments, to develop a stronger relationship with key suppliers, and to provide greater visibility with reporting capabilities - FAMU;
- Implementing predictive analytics software that allows insight into how a range of attributes correlates with student success outcomes - FAU;
- Temperature setting raised by one degree on campus, thus reducing costs and creating a more sustainable environment - FGCU;
- FIU OneStop provides centralized customer service assistance to students in the areas of admissions, registration, and financial aid. Since its launch at the beginning of the 2017 summer semester, the FIU OneStop information desk has contributed positively to the student enrollment experience at the university - FIU;
- Implemented Workday as the Enterprise Resource Planning solution for the university's business processes - FPU;
- In an effort to increase the enrollment of under-served students, development of a new electronic process, *Soup to Nuts*, which resulted in reduced processing time and more informed and timely admission decisions - FSU;

- Admissions and financial aid staff deployed Argos, a newly acquired aggregation and reporting tool capable of accessing and managing data across multiple databases - NCF;
- Implementing the IT2020 initiative - a major IT resource restructuring project to re-align institutional-wide IT infrastructure and human resources from a highly distributed model to a consolidated, enterprise model - UCF;
- Implementing a supplier portal to more efficiently gather and record vendor information - UF;
- Implementing a license plate recognition system, the most current parking technology available that provides virtual permits through a vehicle's license plate number in place of a paper permit - UNF;
- Improving energy efficiency by installing a ceramic window film in all the south and east facing windows in Residence Hall One - USF;
- Converted graduating senior survey from paper to online. This effort increased student access, increased faculty time for other classroom activities, increased data availability and usefulness, increased the speed of data collection, and decreased staff data processing time - UWF.

For detailed reports by institution, please contact the Board of Governors General Office.