

**State University System
Education and General
2016-2017 Legislative Operating Budget Issue
Form I**

University(s):	University of West Florida - Complete Florida Plus Program (CFPP) - ALL SUS & FCS - Systemwide
Work Plan Issue Title:	Creating System-wide Efficiency and Providing Vital Student Resources through a Next-Generation Integrated Library System (ILS)
Priority Number	
Recurring Funds Requested:	
Non-Recurring Funds Requested:	\$1,500,000
Total Funds Requested:	\$1,500,000
Please check the issue type below:	
Shared Services/System-Wide Issue	<input checked="" type="checkbox"/>
2015-2016 Non-Recurring Issue	<input type="checkbox"/>
New Issue for 2016-2017	<input checked="" type="checkbox"/>

I. Description

For Florida’s post-secondary students to have access to the necessary and relevant library resources in the most efficient manner possible, it is imperative that a consolidated system be implemented. The Complete Florida Plus Program (CFPP)/Florida Academic Library Services Cooperative (FALSC), the successor of the Florida Virtual Campus (FLVC), is legislatively required in 1006.73 F.S to provide “an integrated library management system and its associated services that all public postsecondary education institution academic libraries shall use for purposes of acquiring, cataloging, circulating, and tracking library material.” Currently, both the colleges and universities are using an outdated legacy system (Aleph) supported by FLVC/CFPP. Implementation of a next-generation system

will integrate the multiple platforms that must currently be maintained separately, and will consolidate and streamline workflows across those platforms. A full consolidation to a single system and shared database will create efficiencies and need to take place as part of a larger transition to a next-generation integrated library system (ILS).

Characteristics of a next-generation system include:

- Consolidates and streamlines multiple student-facing services such as e-resources discovery, authentication, and access
- Flexible configuration that facilitates cooperation among all libraries, vendors, and other consortium partners
- Supports through its design the complex needs of a large consortium
- Integrates print, electronic, and digital resource management
- Workflows that streamline tasks and reduce staff work time
- Unified dashboard that improves the user experience for library personnel
- Employs an agile development process that is responsive to user input, supporting libraries in the delivery of a streamlined, student-centered user model
- Includes an extensible platform that allows customization by the support organization and individual institutions
- Incorporates recent developments in software and hardware technologies
- Offers in-depth, integrated, and customizable analytics tools that reflect an understanding of library reporting needs
- Accepts metadata formats other than MARC (the traditional, print bibliographic information in machine-readable form)
- Delivers as many services as possible in real-time (e.g., cash transactions with the institutional bursar's office, order data, vendor claiming, circulation data)
- Provides services such as managed knowledge bases and authority control

After a robust Invitation to Negotiate (ITN) and evaluation process, the Next-Gen ILS Evaluation Team recommended that CFPP move forward with negotiations with Innovative Interfaces, Inc. for the new library management platform for the 40 college and university libraries. The successful proposal included Sierra for back-end library management functionality, the Encore discovery interface, and a central e-resources index provided by EBSCO.

That negotiation process is contingent upon adequate funds being available to acquire the new system. The Next-Gen ILS Evaluation Team recommended a two-year implementation plan with many details to be worked out during the negotiation process. While there will be some costs in the first year (FY2015-16), it is anticipated that those costs will be absorbed in the CFPP base budget. There

will be an overlap year (FY2016-17) where both the new and legacy systems are under license, and \$1,500,000 will be required in one-time funds to cover that overlap year. Moving forward into FY2018-19 and beyond, no new recurring funds should be required.

II. Return on Investment

Creating system efficiencies through enhanced shared resources is a major goal of the Legislature, Florida College System and the Board of Governors. Since a SaaS (Software as a Service) solution was selected, the support organization will be able to reduce the number of staff used to support the system. Changes in institutional workflows also offer the possibility to reduce staff time and effort. All the while, student services for the delivery and access to resources will be heightened and support student retention and graduation.

III. Facilities *(If this issue requires an expansion or construction of a facility and is on the Capital Improvement List complete the following table.):*

	Facility Project Title	Fiscal Year	Amount Requested	Priority Number
1.	NA			
2.				