

**STATE UNIVERSITY SYSTEM OF FLORIDA
BOARD OF GOVERNORS
Academic & Student Affairs Committee
January 18, 2012**

SUBJECT: Final Report of the Workgroup on the Alignment and Enhancement of Online Academic and Student Support Web Services

PROPOSED COMMITTEE ACTION

For information

AUTHORITY FOR BOARD OF GOVERNORS ACTION

Not applicable

BACKGROUND INFORMATION

The State University System (SUS) and the Florida College System (FCS) created a workgroup to review the mission, services, budget, oversight, and underlying technology infrastructure of two key state-supported online student service organizations in order to make recommendations for more effective and efficient operations and to develop an overall plan for an enhanced web services environment that addresses critical state needs for distance learning and student support web services, building on the strengths of both. The two organizations included in the review are the Florida Distance Learning Consortium and the Florida Center for Advising and Academic Support. Both are state-funded, cross-sector student online outreach and support initiatives that provide complementary services to Florida students and educational administrators, primarily at the postsecondary education level.

The workgroup recommends creating a new organization, built upon existing statewide policy and needs, to help current and potential students connect to Florida's postsecondary educational opportunities through a central clearinghouse. Additional recommendations are included in the accompanying executive summary. The full report is available at: <http://www.flbog.org/resources/publications/workgroup.php>.

Supporting Documentation Included: Workgroup Final Report

Facilitators / Presenters: Dr. Nancy McKee